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Managing Conflict in the Workplace

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In today's diverse culture we can experience conflict and disputes daily. This seminar will help you use a proactive approach to managing conflict in the workplace.

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1. Recognize Sources of Conflict 2. Examine Strategies for Reducing Conflict 3. Identify Healthy VS Destructive Emotional Expressions 4. Apply Principles for Maintaining Emotional 5. Learn a Process for Driving Collaboration 6. Understand Characteristics of Successful Team Collaboration 7. Employ Twelve Steps to Win-Win Conflict Resolution 8. Utilize Conflict Response Style Approaches

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This seminar will help you manage diverse points of view and differences of opinions in the workplace which is a critical skill, especially in today's diverse world.

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This seminar will help you to embrace conflict and deal with it quickly, efficiently, and fairly so it can lead to increased collaboration, innovation, creativity, and productivity.