

Dale Carnegie Course

Emotional Intelligence: Enhance External Awareness and Communication Effectiveness

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This 1-day seminar will expand your Emotional Intelligence in order to boost external awareness, enhance your ability to manage emotions, and allow you to communicate with increased diplomacy and tact.

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Communicate More Effectively with Different Personality Styles Build an Atmosphere of Enhanced Trust, Credibility, and Respect Increased Ability to Deal with Difficult Team Members Communicate with Greater Diplomacy and Tact

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Studies have shown that Emotional Intelligence mattered twice as much as technical expertise in leadership success. Leaders with high Emotional Intelligence have enhanced mental health and increased job performance.

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Emotional Intelligence: Enhance External Awareness and Communication Effectiveness will help you to see how actions impact others and what you can do to create a more collaborative environment.