

领导力

Step up to Leadership

现场课程

Step up to Leadership

学习内容

Participants Will Learn To: · Create a sense of direction for your team · Lead by example · Communicate with precision · Be cool under pressure · Resolve conflicts quickly before they affect the whole group · Convert negativity into positive production · Listen effectively · Work smarter, not harder · Delegate responsibility, authority and accountability · Give difficult feedback without creating resentment

学习原因

Managers or team leads are responsible for the day to day performance of a small group and need to be competent and confident.

学习效果

This course will help managers and team leads guide their team towards its goals and ensure that all members of the team are productive and are able to resolve problems as they arise.