

领导力

How to Turn Difficult Employees into Productive Contributors

现场课程

This dynamic one-day seminar will show you how to use Dale Carnegie's proven human relations principles to transform dysfunctional behavior into useful work patterns.

学习内容

During this interactive workshop, you'll learn different response styles that contribute to our difficult employee relationships, how to increase skills in understanding and relating to difficult employees, and develop a plan for how to relate.

学习原因

To understand and resolve conflict that occurs in the workplace using the conflict response model.

学习效果

You will be better equipped to stop dysfunctional behavior from creating conflict, destroying morale and killing productivity.