

Leadership Training

# Managing Conflict in the Workplace

În persoană

In today's diverse culture we can experience conflict and disputes daily. This seminar will help you use a proactive approach to managing conflict in the workplace.

## Ce vei învăța

1. Recognize Sources of Conflict 2. Examine Strategies for Reducing Conflict 3. Identify Healthy VS Destructive Emotional Expressions 4. Apply Principles for Maintaining Emotional 5. Learn a Process for Driving Collaboration 6. Understand Characteristics of Successful Team Collaboration 7. Employ Twelve Steps to Win-Win Conflict Resolution 8. Utilize Conflict Response Style Approaches

## De ce îți dorești să înveți

This seminar will help you manage diverse points of view and differences of opinions in the workplace which is a critical skill, especially in today's diverse world.

## Cum te va ajuta

This seminar will help you to embrace conflict and deal with it quickly, efficiently, and fairly so it can lead to increased collaboration, innovation, creativity, and productivity.