

Liderança

Leading Across Generations

Presencial

You'll learn why one group is team oriented while the other is fiercely independent; and why one works for rewards while another works only if the work is "interesting." This will help you get the most out of each group by using the appropriate motivation.

O que aprenderá

Learn what makes different generations tick Practice a tool to build positive relationships Challenge your preconceptions Earn the trust of each generation through respect Resolve generational conflicts Coach members of each generation to peak performance Develop cross-generational relationships Give feedback that resonates with all generations Apply nine ways to change behavior without creating resentment

Por que precisa disso

You'll learn to spread your new understanding in your group so that resentment, misunderstandings and conflict are minimized.

Resultados que vai atingir

This course will teach you how to turn the different attitudes and skills each generation brings to the table into powerful performance drivers.