

Ledelse

# Supervisory Leadership: Understanding People and Process

Åpne programmer

Supervisory Leadership Focus Areas: 1. Develop Personal Leadership Distinguish between leadership and management and utilize techniques to build trust and open communication. 2. Time Management Identify priorities and time utilization tools required to remain focused on the balance between people development and economic results. 3. Delegation Plan, prepare, and communicate effectively when delegating tasks and responsibilities to develop and train others. 4. Handling Mistakes Effectively overcome mistakes using a human relations approach. Refer to the problem or situation in a professional way to more consistently retain valuable people and team empowerment. 5. Analyze Problems and Make Decisions Identify processes to solve challenging problems and apply decision-making techniques to involve teams. 6. Communicating Different Personality Styles Consider various forms of communication and their impact on personality styles. Practice the tools that close the communication loop and ensure that our message has been received and understood to all personalities. 7. Managing Across Generations Consider various forms of communication and their impact. Practice the tools that close the communication loop and ensure that our message has been received and understood.

## Hva du vil lære

By partnering with Dale Carnegie and attending Supervisory Leadership, dedicated leaders will learn proven methods for developing engaged, high-performing teams. They will learn to build a culture where team members are confident in their abilities, empowered to take action, enthusiastic to deliver results and inspired to make a difference.

## Hvorfor du bør lære det

In a results-oriented business environment, accomplished leaders know that engaging their teams is critical to achieving goals. To that end, a study conducted by Dale Carnegie found that teams who are enthusiastic, inspired, confident and empowered are considerably more likely to engage in achieving organizational goals. The research also indicated that leaders who sincerely care about their people foster a culture of engagement.

## **Hvordan det vil hjelpe deg**

Supervisory Leadership equips you to engage team members by unleashing their unique talents to maximize their ingenuity.