

Leadership

Step up to Leadership

In-Person

Step up to Leadership

Wat je zal leren

Participants Will Learn To: • Create a sense of direction for your team • Lead by example • Communicate with precision • Be cool under pressure • Resolve conflicts quickly before they affect the whole group • Convert negativity into positive production • Listen effectively • Work smarter, not harder • Delegate responsibility, authority and accountability • Give difficult feedback without creating resentment

Waarom je het wil leren

Managers or team leads are responsible for the day to day performance of a small group and need to be competent and confident.

Hoe het je zal helpen

This course will help managers and team leads guide their team towards its goals and ensure that all members of the team are productive and are able to resolve problems as they arise.