စားသုံးသူဝန်ဆောင်မှု

Customer Service Excellence

လူတွေ့သင်တန်း

သင်လေ့လာသင်ယူရမည့် အရာများ

This training will show how your attitude during customer contact can make the difference. You will learn to project a friendly willingness to serve customers in a low-pressure, high-touch way in every customer interaction. Learn how to stay professional in emotional situations, beyond basic telephone courtesy. Follow a consistent process to resolve complaints and conflicts. Most importantly, discover how to truly engage customers and build enduring relationships.

သင်ဘာကြောင့် ဤသည်ကိုသင်ယူချင်ရသည်

သင့်ကို မည်သို့ ကူညီပေးမည်

The process will help you move beyond the daily challenges and hang-ups so that you can focus on building loyalty. Conflicts that once seemed overwhelming will seem simple, paving the way for delivering outstanding customer service. Your organization will gain a base of customers that feel valued and cared for in every interaction.