

Манлайлал

How to Replace Conflict with Cooperation

Танхим

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Суралцах зүйлс

1. Diagnose conflict within your organization 2. Analyze your conflict response style 3. Identify anger triggers and remain poised in conflict situations 4. Encourage collaborative problems solving and gain consensus 5. Learn a variety of strategies for managing conflict

Яагаад хэрэгтэй вэ

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Гарах үр дүн

This course will help you identify ways to keep workplace conflict from derailing projects, killing productivity and destroying morale.