

Capacità relazionali

Listening Skills for Boosting Communication

In aula

How often do misunderstandings occur and what is the cost? While listening is only one side of a conversation, it is usually the neglected side. The first step to overcome this is to recognize that effective listening is an active process.

Che cosa imparerai

You will be able to identify the seven types of listeners and apply effective approaches to deal with each of them.

Perché vuoi impararlo

Attentive listening is far more challenging, more demanding, and more difficult than speaking. The art of being a good listener takes focus, patience, and a sincere desire to really communicate with others.

In che modo ti aiuterà

You will be able to accomplish more through gaining understanding and take your listening skills to a higher level.