

Habilidades de Liderazgo

# Leading Across Multiple Generations

Presencial

Leading a team of diverse generations can be an incredibly rich and productive experience when you have the skills in place to capitalize on the strengths of each generation. This program provides insights and tools to help you turn the attitudes and skills each generation brings to the table into powerful performance drivers. You will learn the approaches that will most often help you lead members of each generation, resulting in an engaging and productive work environment for everyone.

## Lo que aprenderás

You'll see how to turn the different attitudes and skills each generation brings to the table into powerful performance drivers. You'll learn to spread your new understanding in your group so that resentment, misunderstandings and conflicts are minimized. Identify the 4 generations in the workplace • Understand the values, issues, and factors affecting each generation • Practice a tool to build positive relationships • Challenge preconceptions • Discover how to relate to other generations • Earn the trust of each generation through respect • Resolve generational conflicts • Coach members of each generation to peak performance • Develop cross-generational relationships • Give feedback that resonates with all generations • Apply nine ways to change behavior without creating resentment

## Por qué lo deseas aprender

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## Cómo te ayudará

Business leaders and managers who lead multigenerational teams and want to increase the communications, productivity, and overall performance of their workplace.