

Habilidades de las personas

Breakfast Workshop: Conflict Management

Presencial

Workshop: Conflict Management

Lo que aprenderás

This workshop will teach you to diagnose conflict before it intensifies, apply appropriate conflict resolution techniques to specific situations, and remain calm under fire. Learn to recognize your own anger triggers and ways to address them confidently. Analyze methods for resolving conflict that leave valuable relationships unscathed.

Por qué lo deseas aprender

Conflict is usually the result of opposing viewpoints, but if you consider it as a natural sharing of ideas, it can be beneficial. With a clear understanding of the issues and the personalities involved, a good manager can resolve a conflict quickly and effectively. A happy workplace is a healthy workplace!

Cómo te ayudará

If conflict can be resolved before it's ever given the opportunity to escalate, then productivity will flourish and morale will remain high. Prompt and efficient conflict management has a positive effect on the bottom line. And of course, it's always nice to avoid bloodshed.