

Habilidades para el trato con las personas

# How to Replace Negativity with Enthusiasm - Breakfast Workshop

Presencial

This dynamic seminar will give you the tools to impact your work environment! Let's face it! There is a lot of bad news out there and it is starting to take a toll on people's attitudes. Nothing can sap an organization's will to succeed as fast as workplace negativity. Negative attitudes can spread to the point where they eventually affect performance and decision-making.

## Lo que aprenderás

- Causes of Negativity - Determine Solutions For Negativity Problems - Understand How to Change Negativity Attitudes - Principles to Build Rapport and Trust

## Por qué lo deseas aprender

This workshop will show you how to use Dale Carnegie's proven ways to create a workplace where innovation and creativity are fed by enthusiasm, confidence and positive behavior.

## Cómo te ayudará