

Dale Carnegie Course

# Effective Communications & Human Relations / Skills for Success

In-Person

This course will help you master the communication skills necessary to strengthen interpersonal relationships, develop a commanding attitude, and instill confidence and enthusiasm in your workplace.

## What you'll learn

Learn how to build trust and motivate people to act. Gain ways to project an enthusiastic attitude, communicate logically, clearly and concisely; and energise and engage listeners. Discover ways to manage stress and minimise worry, encourage positive thinking, and commit to continuous improvement.

## Why you want to learn it

You'll be better equipped to perform as an influential communicator, problem-solver and focused leader. You'll learn to strengthen interpersonal relationships, manage stress and handle fast-changing workplace conditions. And you'll develop a take-charge attitude initiated with confidence and enthusiasm.

## How it will help you

You will tackle complex challenges, expand your ingenuity, and excel in building team harmony. Use the new skills to become a more persuasive communicator, securing your place as a valued contributor. As you become more adept at influencing, you'll find yourself inspiring others to take initiative and innovate.