

People Skills Training

# Listening Skills for Boosting Communication

In-Person

How often do misunderstandings occur and what is the cost? While listening is only one side of a conversation, it is usually the neglected side. The first step to overcome this is to recognize that effective listening is an active process.

## What You'll Learn

You will be able to identify the seven types of listeners and apply effective approaches to deal with each of them.

## Why you want to learn it

Attentive listening is far more challenging, more demanding, and more difficult than speaking. The art of being a good listener takes focus, patience, and a sincere desire to really communicate with others.

## How it will help you

You will be able to accomplish more through gaining understanding and take your listening skills to a higher level.