

Πωλήσεις

Winning Customer Service Strategies for Support Staff

In-Person

Increase customer relations, loyalty and revenue while reducing conflict and stress for all parties.

Τι θα μάθετε

Techniques guaranteed to reduce conflict, de-escalate heated situations, strategies on stress management, skills to proactively reduce complaints.

Γιατί θέλετε να το μάθετε

Transform potential problems into opportunities to receive feedback. Spend less time worrying about future problems by anticipating and disarming contentious situations.

Πως θα σας βοηθήσει

By learning to anticipate and deflate problems, you'll have more time to enjoy your work and personal life right now. Focus on making every interaction a winning one for both parties and you will earn greater loyalty and revenues from pleased, customers confident in your service and abilities