

Ηγεσία

People Skills for Managers and Supervisors

In-Person

Interpersonal relationships are as important as ever in today's business world, but it can be difficult to balance strong leadership and likeability. This program helps new leaders transition from worker to manager, while seasoned leaders learn to transform from managing to leading optimum performance.

Τι θα μάθετε

Build positive relationships by identifying ways to earn trust, credibility and respect and practicing a process for building positive relationships. Explore different work relationships and understand what drives employees to peak performance. You'll learn tips for hiring the right people and how to improve performance by conducting effective performance reviews. Make positive change happen by gaining willing cooperations and gaining consensus and collaboration.

Γιατί θέλετε να το μάθετε

Effective leaders get things done through others so strong people skills are a must.

Πως θα σας βοηθήσει

Establishing strong relationships with team members leads to a mutual exchange of ideas, information and skills. This in turn motivates the effectiveness of teamwork in the company.